

CIRCULAR

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Circular Date

20241203

Category

Regulatory_ICC

Segment

ALL

Subject

Complaint Handling and Grievance Redressal by Regulated Entities in the IFSC

Attachments

- [Annexure 1](#)

Subject: Complaint Handling and Grievance Redressal by Regulated Entities in the IFSC

Members are requested to take note of the IFSCA Circular No F.No. IFSCA-LPRA/3/2024-Legal and Regulatory Affairs, dated December 02, 2024, (copy enclosed as Annexure 1), issued by International Financial Services Centres Authority (IFSCA) regarding Complaint Handling and Grievance Redressal by Regulated Entities in the IFSC.

For any clarifications, Members may kindly contact:

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**For and on behalf of
India International Clearing Corporation (IFSC) Limited**

**Ms. Gunjan Mirani
Chief Risk & Regulatory Officer**